

# **Installing Programs Without Licensing**

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#### **Description**

A supervisor promises a technician that he will not be held responsible for installing un-licensed software.

## **Body**

One of the partners from an accounting firm, goes to one of the computer technicians, and recommends him to go to one of their clients from the firm and installs a computer program with one of the licenses from the firm. The technician tells the partner that he cannot install the program, because it is illegal to install programs in other computers without the right licensing. The technician also recommended that it would be better for the client to buy the license and that he would install the program for his company. His boss answered that he is one of the most important clients in the office and that the client wasn't interested in buying the program. Nevertheless, he promised that they would install the program, and that he shouldn't worry because he would make himself responsible.

What should the technician do?

#### Notes

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#### **Resource Type**

Case Study / Scenario Mini-case

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#### **Discipline(s)**

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